

QUALITY POLICY

Policy Statement

Ian Farmer Associates provides specialist ground and environmental investigation, construction and material services to clients involved in civil engineering, building, mining and environmental industries.

The Directors and staff recognise the need to provide a service that meets clients quality, budget and programme requirements. Therefore, the company recognises the need not only to achieve a high quality standard of service but demonstrate a constant improvement in performance.

In achieving the stated aim the company operates a business management established system which seeks to continuously improve our practices. The system has been developed to recognise and control all aspects of the organisation of the company relevant to the execution of work on projects and other areas of the company's operations that effect the quality of the service provided to clients.

It is the policy of the company that all Directors and staff operate at all times within the policies, procedures and guidelines laid down in the company's business management system documents.

The Manual outlines the responsibilities of the Directors and staff, the organisation and the procedures which form the company's business management system.

Signed 

K. O. Marsh
Managing Director

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